

Toms River, NJ
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SUEZ WARNS OF TEMPERATURE VARIABILITIES AND POTENTIAL TO DAMAGE PIPES

Customers Are Urged to be Aware that Weather Fluctuations Can Affect Plumbing

SUEZ is urging its customers to be aware that the seasonal freezing, as well as possible extreme temperature fluctuations, can cause water lines in homes, businesses and underground infrastructures to become damaged, resulting in cracked pipes.

“Our crews frequently respond to fractured pipes during extreme weather events,” said Jim Mastrokalos, Director of Operations. “It’s very important that all of our residents recognize that even the slightest changes in temperatures or the bitter cold can cause ruptures.”

SUEZ emergency crews are always ready and available in the event of emergencies throughout the service area. However, customers are responsible for plumbing on their properties. Customers can work to prevent such fractures in their homes and businesses by taking precautionary measures. SUEZ suggests running cold water from the tap periodically, as a bit of water flowing through from time to time will help safeguard lines. Opening kitchen and bathroom cabinet doors to gradually allow warmer air to circulate around plumbing is also helpful.

Mastrokalos also said that because water expands as it freezes, it potentially prevents water from flowing properly, resulting in cracks to water lines. He added that if residents notice water leaks on their premises or in streets they should immediately contact the company’s customer service toll-free number at 1-877-565-1456.

Household plumbing, water meters and pipes located on outside walls, basements or crawl spaces can also be affected, leading to costly repairs. To prevent pipes subject to cold or freezing from cracking or breaking, wrap them in commercial insulation or heat tape available at local hardware stores.

If a vacation is being planned during the winter months, it is important to set the thermostat to at least a minimal heat setting in homes and businesses to help protect pipes during temperature changeability.

If residents are uncertain about their home pipelines or plumbing system’s endurance during the cold months or in the course of weather fluctuations, contacting a certified plumbing contractor can help safeguard homes and prevent unwelcome bursting pipes and water damage.

About SUEZ in North America

SUEZ in North America operates across all 50 states and Canada with 3,350 employees dedicated to environmental sustainability and leading the resource revolution. The company provides drinking water, wastewater and waste collection service to 7.3 million people on a daily basis; treats 577 million gallons of water and 997 million gallons of wastewater each day; delivers water treatment and advanced network solutions to 16,000 industrial and municipal sites; processes 55,000 tons of waste for recycling; rehabilitates and maintains water assets for more than 4,000 municipal and industrial customers; and manages \$4.2 billion in total assets. The company posted revenues of \$1.275 billion in 2016 and is a subsidiary of Paris-based SUEZ.

SUEZ

With 90 000 people on the five continents, SUEZ is a world leader in smart and sustainable resource management. We provide water and waste management solutions that enable cities and industries optimize their resource management and strengthen their environmental and economic performances, in line with regulatory standards. To meet increasing demands to overcome resource quality and scarcity challenges, SUEZ is fully engaged in the resource revolution. With the full potential of digital technologies and innovative solutions, the Group recovers 17 million tons of waste a year, produces 3.9 million tons of secondary raw materials and 7 TWh of local renewable energy. It also secures water resources, delivering wastewater treatment services to 58 million people and reusing 882 million m³ of wastewater. SUEZ generated total revenues of \$18 billion in 2016.

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